

Class 12th

Syllabus (2025-26)

Trade:- Banking Financial Services & Insurance (NSQF)

Job Role :- Business Correspondent & Business Facilitator

Marks: 10

Part A: Employability Skills

Unit1: Communication Skills-IV

Unit2: Self-management Skills-IV

Unit 3: Information and Communication Technology Skills-IV

Unit 4: Entrepreneurial Skills-IV

Unit 5: Green Skills-IV

Part B: Vocational Skills

Marks:- 30

Unit 1: Cash and Cashless Transactions

Unit 2 : Banking Services to Customers

Unit 3: Customer Centric Service Orientation

Unit 4: Integrity, Banking Ethics and Team Work

Note: Employability Skills ਅਤੇ Vocational Skills ਲਈ ਦਿੱਤੇ ਯੂਨਿਟਾਂ ਅਧੀਨ ਕੰਨਟੈਂਟ ਦੇਖਣ ਲਈ ਪੰਜਾਬ ਸਕੂਲ ਸਿੱਖਿਆ ਬੋਰਡ/ਪੈਸਿਵ ਭੋਪਾਲ ਦੀ ਵੈਬਸਾਈਟ ਤੇ ਉੱਪਲਬਧ ਇਸ ਟਰੇਡ ਅਤੇ ਜੋਬ ਰੋਲ ਲਈ ਕਰੀਕੁਲਮ ਨੂੰ ਦੇਖਿਆ ਜਾਵੇ।

Monika Rani
BEELA CRUPNAGAR